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# 2025 Fall Registration

## **Registration Dates**

## **Resident Registration**

August 20 at 8 a.m.

## **Non-Resident Registration**

August 27 at 8 a.m.



## **Output** How to Register



# **Create your Xplor Account today!**

#### How to create your account:

- 1. newmarket.perfectmind.com
- 2. Click Sign Up
- 3. Enter all required information
- **4.** Use your new account to register for recreation programs, drop-in activities, memberships & more!

#### **Important Information**

Due to volume of users on registration dates, delays in accessing online registration may occur.

Click here to create Xplor your account.

### Online

#### What you need:

- Xplor Account login
- Visa/Mastercard/AMEX or credit on your account
- Program ID

#### What to do:

Log on to

## newmarket.perfectmind.com

- Ensure participant you are planning to register is listed on the account
- Select the Activity Tab then registration
- Use the filters and activity categories to find activity
- Select register or 'Waitlist' depending on availability
- Enter your credit card information or apply your credit
- Print your registration confirmation and receipt at time of registration
- If you experience trouble, call the Help Line at 905-953-5154
- View all of your activities under the schedule section of your online account

### **In-Person**

#### What you need:

- Your Xplor Account Information
- Cash/Cheque/Debit/Visa/ Mastercard/AMEX or credit on account
- Program ID or name of program

#### What to do:

 Visit one of our Customer Service Kiosks during business hours.
 This registration method reduces your chances of getting into the programs of your choice as programs fill up quickly.



## \* Drop-In Programs

Don't have the time to commit to a multi-week program? Interested in just trying out one of our classes? Try one of our drop-in programs!

Public skating, shinny hockey, swimming, fitness classes and a variety of sports available for drop-in style recreation activities to keep you in shape and having fun!



Click the calendar button and check out drop-in schedules and all information for each activity.

Pre-registration is required for Group Fit, Aquafit, Pickleball, Volleyball & Badminton.

All customers must have an Xplor Account in order to participate in any Drop In Programs.

## \* Pre-registered Drop-In Programs Refunds/Withdrawal Policy

#### **How to Withdraw:**

Can no longer attend a pre-registered drop in program you have registered for? No problem! Withdrawals for any pre-registered drop-in program can occur up to the start of your program. Withdrawals can be completed online through your Xplor Account or by calling our Customer Service Kiosk at 905-953-5303 or 905-953-5301. You can also reach us via email at info@newmarket.ca. Please note this inbox is only monitored Monday to Friday, 8:30 a.m. to 4:30 p.m. Failure to attend a pre-registered drop-in without withdrawing ahead of time will result in a \$10 no-show fee added to your account.

# \* Registered Programs-Refunds/ Withdrawal Policy

Can no longer participate in a registered program? Withdrawals can be completed online at **newmarket.perfectmind.com** or through our online form.

Please note: Withdrawals for Aquatic Leadership courses cannot be completed online. An online form must be completed.

| Cancellation Options                             | Refund Policy                                       |
|--|---|
| 7 or more days prior to the start of the program | Full refund   |
| 6 or less days prior to the start of the program | No refund, unless medical documentation is provided |

If you need to withdraw less than 7 days prior to the start date due to a medical reason, please fill out the online form.

#### How to Withdraw Online:

#### Visit newmarket.perfectmind.com and log in with your email address and password.

- Click on the client you are looking to withdraw and scroll down to Schedules.
- Click to Switch to List View then find the program you are looking to withdraw from.
- Click on Actions then Withdraw.

#### FAQ's:

**Q:** Am I able to withdraw due to a medical reason? **A:** You may withdraw at any time with medical documentation. All credits/refunds will be prorated.

**Q:** I need to withdraw less than 7 days prior to the start of the class, or after the class has begun due to an extenuating circumstance. What should I do?

**A:** Please submit a withdrawal and refund request via our online form. All approvals will be up to the discretion of the Town of Newmarket.

**Q:** Will a refund request be considered after a program has ended?

**A:** Unfortunately requests submitted after the program has ended will not be considered.

Q: Will a refund be issued if I miss a class?
A: In the event that you are unable to attend one or more classes, a make-up class, refund or credit will not be offered unless medical documentation is provided.

**Q:** My program was cancelled, will I receive a refund?

**A:** Yes, you will receive a full credit, refund or may be transferred to another available class.

**Q:** My cheque has insufficient funds. What happens?

**A:** You will be charged a non-sufficient funds fee of \$50. The repayment must be made in cash, debit or certified cheque prior to attending the next class.

**Q:** The program has started. Am I too late to register?

**A:** Some programs allow for late registration. Please contact our Customer Service team for availability at **905-953-5303** or **info@newmarket.ca** 



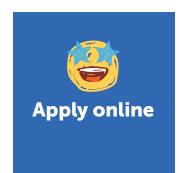


## **Creating Accessible Recreation for Everyone**

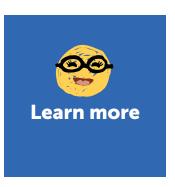
## The Town of Newmarket's Care Fund is now available. Give the gift of recreation by donating to the Care Fund today.

The Town of Newmarket aims to "Create Accessible Recreation for Everyone" by offering financial assistance to residents of all ages on any Town of Newmarket Recreation & Culture registered programs. The objective of this program is to offer increased opportunities to those who may require financial assistance that would not otherwise be able to participate in recreation.

## Click the buttons below to Apply or Donate to care.







# Subsidy Information

#### **Local Charities**

#### **Canadian Tire Jumpstart®**

Canadian Tire Jumpstart® is a community-based charitable program that helps kids aged 4 to 18 participate in organized sports and recreation such as hockey, dance, soccer and swimming, so they can develop important life skills, self-esteem and confidence.

**Eligible** – Newmarket Residents between the ages of 4 to 18

**Criteria** – Application + must demonstrate need for financial assistance with provision of proof of receiving subsidy (EI, OW, OH, GTRI, ODSP)

**Frequency** – Twice per annum (Jan-June and July-Dec)

**Amount** – Eligible 100% up to maximum of \$200

**Contact** – 905-895-5193 ext. 2705 Canadian Tire Jumpstart® - Newmarket Chapter – Contact 905-895-5193 or ctjs@newmarket.ca

## **York Region Subsidy Programs**

York Region offers various types of subsidies for families with low to moderate income.

For more information on programs and eligibility, please visit www.york.ca/children or contact ACCESS YORK AT 1(877) 464-9675.

York Region does not guarantee funding or space in programs or camps.



## Thank you to our naming rights sponsors!



Mercedes-Benz Newmarket































Reininger **Family** 





# **\* Events**

For information on all upcoming events check out newmarket.ca/events

All events are free to the public unless otherwise indicated.



Interested in receiving email updates with news, events, and happenings? Sign-up at newmarket.ca/recreation

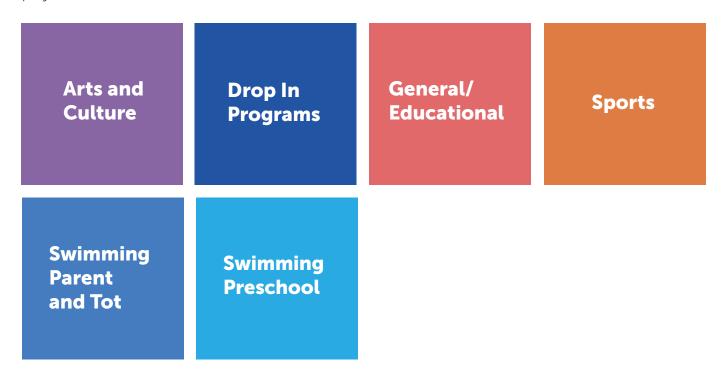






### **Welcome to Preschool Programs for Fall 2025!**

The Town of Newmarket is proud to offer a wide range of children's programs for participants aged 0 to 5 years. Our preschool programs offer the opportunity for your little one to explore, play and learn in a fun-filled environment.



- Program Registration begins August 20 for Newmarket residents. Non-resident registration begins August 27.
- Registration opens at 8 a.m.
- Have your Xplor account created and ready to go before registration opens





### Welcome to Childrens Programs for Fall 2025!

The Town of Newmarket is proud to offer a wide range of children's programs for participants aged 6 to 12 years. From creative arts to sports, technology and more, we strive to provide a fun and engaging environment for your child to learn, play and make lasting memories.



- Program Registration begins August 20 for Newmarket residents. Non-resident registration begins August 27.
- Registration opens at 8 a.m.
- Have your Xplor account created and ready to go before registration opens





### Welcome to Camps Programs for Fall 2025!

Creating lasting memories through quality play, the Town of Newmarket is proud to offer a wide range of camps for ages 4 to 19 years (camp dependent). From arts camps to sports, speciality general, adapted and leadership, there is a camp for everyone! Our camps offer children and youth a fun, safe, engaging and vibrant space for campers to play, learn something new, build new friendships and make memories to last a lifetime!



- Registration closes at 11:59 p.m. on the Thursday prior to camp start date.
- During registration, you will be prompted to fill in a Camper Information Questionnaire (CIQ). This will only need to be filled out once during the registration process. Please fill in the CIQ fully, and with as much detail as possible, as any changes will need to be made on a weekly basis. Please ensure you have the following information ready:
  - Emergency Contact Name & Phone #
  - Camper Details physical limitations, allergies/dietary restrictions and medications (if necessary)





## Welcome to the Recreation Youth Centre & telMAX Indoor Skatepark **Programs for Fall 2025!**

This centre offers children and youth a safe and welcoming place to hang out with friends and participate in as much or as little as they like. The RYC is proud to offer a wide variety of recreational registered programs and drop-ins.

**Drop In Programs** 

Skateboard Lessons

Scooter Lessons

Lessons Chart

## **Registration Reminders!**

- Program Registration begins August 20 for Newmarket residents. Non-resident registration begins August 27.
- Registration opens at 8 a.m.
- Have your Xplor account created and ready to go before registration opens

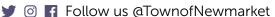
## Skate Park Use - Equipment Required!

- Helmet (Skateboard, Scooter, Hockey with the cage/visor removed, or Ski/Snowboard). \*Bike helmets are not permitted.
- Scooters. Skateboards or Inline Rollerblades
- Bicycles, longboards, penny boards, roller skates, mini scooters, 3-wheel scooters and scooters with large wheels are not permitted.
- Close toed shoes

#### Recommended:

Padding (knee, elbow, etc.)









### Welcome to Youth Programs for Fall 2025!

The Town of Newmarket is proud to offer a wide range of youth programs for participants aged 10 to 20 years. Our programs offer the unique opportunity to learn a new skills, meet new friends and gain leadership skills for future employment.



- Program Registration begins August 20 for Newmarket residents. Non-resident registration begins August 27.
- Registration opens at 8 a.m.
- Have your Xplor account created and ready to go before registration opens





#### Welcome to Inclusion and Support Services for Fall 2025!

The Town of Newmarket is committed to offering high quality accessible and inclusive recreation and leisure program opportunities for persons of all ages with disabilities. Our goal is to support individual progress and interests through meaningful recreation opportunities. Various levels of support are available through integrated and specialized adapted programs.

The Town of Newmarket is dedicated to ensuring all individuals have a successful recreation experience. Programs listed in this section of the guide are designed specifically with smaller staff to participant ratios, modified programming, specialized equipment, and smaller group settings.

At times, participants may require more support than our program ratios are able to provide. In these cases, we strongly recommend consulting with us about our support options. In order to determine the correct level of support or program fit for the participant, email inclusion@newmarket.ca.

Adult

Adapted Swim Lesson **Program Support** 

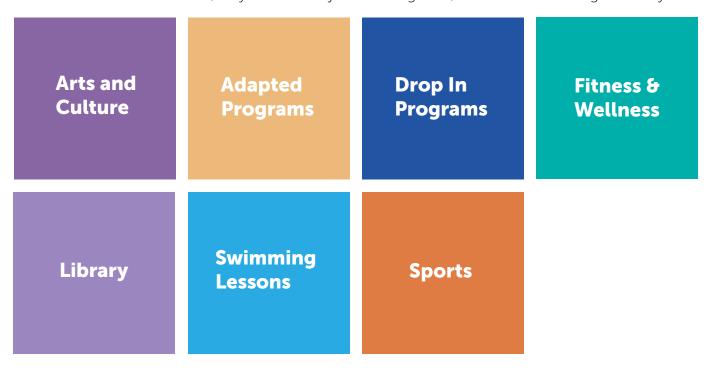
- Program Registration begins August 20 for Newmarket residents. Non-resident registration begins August 27.
- Registration opens at 8 a.m.
- Have your Xplor account created and ready to go before registration opens





### **Welcome to Adult Programs for Fall 2025!**

The Town of Newmarket is proud to offer a wide range of adult programs for participants aged 18+. From creative arts to sports, swimming and more! Whether you are looking to connect with like-minded individuals, stay active or try something new, we have something for everyone.



- Program Registration begins August 20 for Newmarket residents. Non-resident registration begins August 27.
- Registration opens at 8 a.m.
- Have your Xplor account created and ready to go before registration opens





### Welcome to Adults 55+ Programs for Fall 2025!

The Town of Newmarket has a wide variety of recreational and social opportunities for adults 55+. While the Newmarket Seniors' Meeting Place (NSMP) serves as the primary hub of programs and events, over the years we have expanded into other Newmarket facilities as well.

Arts and Culture

Event, Trips & Wellness

Virtual

NSMP Fall Drop In Schedule

- Newmarket resident & Seniors' Meeting Place member registration begins August 20 at 8 a.m.
- Non-resident registration begins August 27 at 8 a.m.
- Have your Xplor account created and ready to go before registration opens.





### **Welcome to Swimming Programs for Fall 2025!**

The Town of Newmarket is proud to offer quality swimming lessons through the Lifesaving Society Swim for Life program that will help participants develop water safety skills that will last a lifetime



- Program Registration begins August 20 for Newmarket residents. Non-resident registration begins August 27.
- Registration opens at 8 a.m.
- Have your Xplor account created and ready to go before registration opens



#### Welcome to the Keith Davis Tennis Centre for the 2025/2026 indoor season!

Our new and returning staff look forward to hosting you in our brand-new clubhouse facility.



- Membership will open for Newmarket residents on Tuesday, August 12 at 8 a.m.
- Membership for non-residents will open on Wednesday, August 13 at 8 a.m.
- Registration for group lessons and other programs will open on Tuesday, August 26 at 8 a.m.
- The Group Lesson programs are available for all players, and do not require membership to participate
- Players can reserve courts as a 'non-member' up to 1 day in advance at the non-member booking rate





### **Welcome to Museum Programs for Fall 2025!**

The Elman W. Campbell Museum is excited to offer Fall programs for the whole family in our beautiful heritage building, where local history comes to life through our always changing exhibits!

**Preschool: Wee Fun Program** 

**Children: Saturday** Workshops

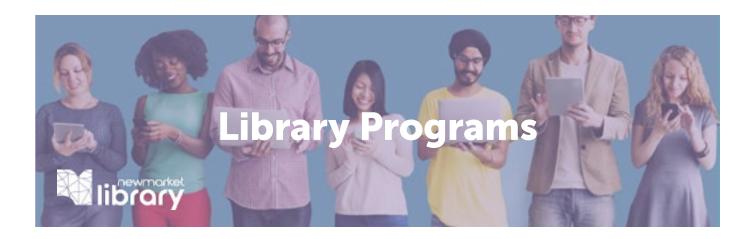
**Family: Activities**  **Adults: Walking Tours** 

**Education Programming** 

- Program Registration begins August 20 for Newmarket residents. Non-resident registration begins August 27.
- Registration opens at 8 a.m.
- Have your Xplor account created and ready to go before registration opens







## **Welcome to Library Programs for Fall 2025!**

The Newmarket Public Library offers a variety of programs and activities for all ages. Click the tiles below to check out all the Fall programs and activities.



- Program Registration begins August 20 for Newmarket residents. Non-resident registration begins August 27.
- Registration opens at 8 a.m.
- Have your Xplor account created and ready to go before registration opens

"Reading is the best, most enduring and life-changing gift you can give to your child."

Marie-Louise Gay



## **\*** Facilities

#### **Municipal Offices**

395 Mulock Drive P.O. Box 328. Station Main. Newmarket, Ontario L3Y 4X7

## **Facility Information**

#### Community Centre & Lions Hall

200 Doug Duncan Drive | CCLH 905-895-5193

#### Elman W. Campbell Museum

134 Main Street South | ECM

Gorman Outdoor Pool (Fall Only) 424 D'Arcy Street | GOP | 905-895-5193

**Lawn Bowling** (Indoor/Outdoor) 400 D'Arcy Street | 905-895-1265

#### Magna Centre and telMAX Outdoor Skatepark

800 Mulock Drive | MC | 905-895-5193

### **Newmarket Seniors' Meeting Place**

474 Davis Drive | 905-953-5325

#### **NewRoads Performing Arts Centre**

505 Pickering Crescent | 905-953-5122

#### **Newmarket Public Library**

438 Park Avenue | NPL | 905-953-5110

#### **Old Town Hall**

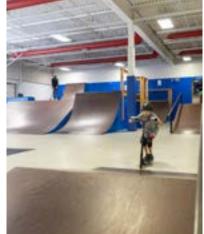
460 Botsford Street | OTH | 905-895-5193

#### **Ray Twinney Recreation Complex**

100 Eagle Street West | RTRC | 905-895-5193

#### **Recreation Youth Centre and** telMAX Indoor Skate Park

56 Charles Street | RYC | 905-953-5120











Website Phone Fax 905-895-5193 905-953-5113 newmarket.ca



Whether you are celebrating your birthday, looking for a team-building activity or wanting to just hang out with a group of friends, we've got your party needs covered!

# Check out these party options this Fall!

- Gymnasium
- Skate park
- Skating
- Swimming

Book your party package today at, newmarket.ca/partypackages

